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Droom E-commerce Services

CANCELLATION, RETURN AND REFUND POLICY

To maintain the true marketplace spirit, Droom penalizes sellers for transactions not completed, in case a transaction is not completed for reasons such as:

- ✓ Order cancelled by seller due to non-availability of the listing, significantly different listing than shown, pricing issues, wrong information shared, no response from seller, misleading disclosures and more
- ✓ Dispute settled against the seller

The selling service fee (depending upon the category) will be deducted as Cancellation fee or fine from the seller.

As far as the return or refund for the Final Value Payment (Selling Price minus Token Amount) of the vehicle is concerned, it is strictly between a buyer and seller and Droom takes no responsibility in helping, enabling or enforcing return or refund.

Learn More at: www.droom.in/droom-university/cancellation-policy



To Signup
droom.in/sell

To Access Store Manager
droom.in/storemanager

To Learn How to Sell
droom.in/droom-university

✉ sellersupport@droom.in

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