

# India's Most Trusted Automobile Marketplace

## Providing Solutions for Roadside Emergencies



24\*7 Breakdown Assistance



Pan India Coverage



Punctured Tyre Replacement



Jumpstart



Repair Service for Minor Faults



Empty Fuel Tank Assistance



Towing Assistance

## ROADSIDE ASSISTANCE

Breakdown can happen anywhere anytime. This is where roadside assistance comes into picture. The Roadside Assistance is a 24x7 emergency service that assists vehicle owners in case of a vehicle breakdown. The service caters to various emergency scenario like flat tyre, jumpstart, towing, on-road key lockout, minor repairs, & more. The Roadside Assistance service is in a way a vehicle owner's best buddy in crises.

### ROADSIDE ASSISTANCE INCLUDES



24 X 7 Roadside Assistance



Jumpstart for Dead Battery



On-Spot Tyre Replacement



Fuel Supply upto 5 liters



Towing Service



Winching Service



On-Road Key Lockout Assistance



Repair for Minor Faults



Tele-Assistance on Minor Repair



Doorstep Insurance Renewal



Emergency Message Relay



Map Guidance over Phone



Key Locked Inside



Key Replacement



Highway Services



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## BENEFITS OF ROADSIDE ASSISTANCE



### Help to Save Money

A vehicle breakdown is stressful, as well as expensive affair. Getting assistance at the spot will be good for your budget. Save your pocket from burning with RSA service.



### Prioritize Your Requirement

With the support of Roadside Assistance, your love, care and affection towards your vehicle are truly served and your requirement and budget are rewarded at the time of crisis.



### Protect the Loved Ones

You will be able to assist and protect yourself as well your loved ones on roads from any unknown circumstances, by having a Roadside Assistance cover.



### Provide Insurance Coverage

The insurer provides the beneficiary of the required emergency needs, under RSA cover.

## FACTORS TO CONSIDER



### Age of the Vehicle

Older vehicle bears higher roadside assistance charges



### Number of Services

Check the no. of services offered in the roadside assistance package



### Plan Your Purchase

Consider the vehicle requirement in the roadside assistance package



### Service and Benefits

Read the services and benefits offered in the RSA package carefully



### Actual Coverage Area

Check the service clauses and terms & conditions carefully



### Review and Rating

Look for reviews and ratings of the vendor



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# FAQs

## 1. How Roadside Assistance works?

Make a call to the RSA service provider 9650080808 for help and they will send a service technician to your location in minimal time.

Most of the services are included in the package you have opted for, but in some exceptional cases the customer will have to bear the cost of repair.

Eg: If you are out of fuel in the middle of nowhere, the fuel tanker will arrive at your spot free of cost, but you will have to pay for the fuel.

## 2. Who are the service providers of Roadside Assistance?

Standalone Companies like Droom, are the service providers who are specialized in providing Roadside Assistance services has their own crew and recovery vehicles available 24X7 at strategic locations to reach the breakdown vehicle in given time.

## 3. How can I get one?

The Roadside Assistance is readily available for almost all categories of vehicles. You can either surf online, check marketplaces like Droom or directly visit <https://droom.in/rsa>.

## 4. How many times the service will be provided?

Most of the service providers offer 2 services and it can be a greater number of times.

## 5. Is it possible to repair the car at the roadside?

If the repair is minor, it will be repaired at the roadside or else the vehicle will be taken to the service center.

## 6. Can I purchase roadside assistance as a gift for someone?

Yes, but the customer will have to share the registration number of the vehicle for which the service is purchased.

## 7. Which cities are covered in roadside assistance program?

Roadside Assistance Program is available across all parts of India. However, certain packages are customized for some limited locations. Check the list of all serviceable locations on the service detail page.

## 8. Can a taxi driver purchase the Roadside assistance for his taxi?

No, the Roadside Assistance is meant for private vehicles only.

## 9. Is there any limit to the age of vehicle for the purchase of roadside assistance?

Most of the service providers hesitate to offer cover to aged vehicle above seven years, but it depends on each service provider.



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